

## Terms and Conditions for Trami Travel Website

Welcome to Trami Travel website. By using our website, you agree to these terms and conditions. If you do not agree to these terms and conditions, you should not use our website.

### Bookings and Payments

- 1.1 All bookings made through our website are subject to availability and confirmation.
- 1.2 We reserve the right to reject any booking or to cancel any confirmed booking at any time for any reason.
- 1.3 Payment for all bookings must be made in full at the time of booking, unless otherwise stated.
- 1.4 Prices on our website are subject to change without notice and may be different from prices available elsewhere.

### Cancellations and Refunds

- 2.1 Cancellation policies vary depending on the supplier and type of booking. Please review the cancellation policy for your booking carefully before making a reservation.
- 2.2 We do not guarantee any refunds or credits for any cancellations or modifications made by the customer.
- 2.3 We are not responsible for any additional costs or expenses incurred as a result of a cancelled or modified booking.

### Travel Documents

- 3.1 It is the customer's responsibility to obtain and carry all necessary travel documents, including but not limited to passports, visas, and vaccination certificates.
- 3.2 We are not responsible for any costs or consequences resulting from the customer's failure to obtain or carry the necessary travel documents.

### Liability

- 4.1 We are not responsible for any loss, damage, injury, or death resulting from any act or omission of any supplier or third party, including but not limited to airlines, hotels, and tour operators.
- 4.2 We are not liable for any loss or damage resulting from any delay, cancellation, overbooking, strike, force majeure, or other event beyond our control.
- 4.3 Our liability for any claim arising out of or in connection with these terms and conditions, whether in contract, tort, or otherwise, is limited to the amount paid by the customer for the booking.

### Intellectual Property

- 5.1 All content on our website, including but not limited to text, graphics, logos, images, and software, is the property of Trami Travel or its licensors and is protected by copyright, trademark, and other intellectual property laws.
- 5.2 Customers may use our website for personal, non-commercial use only, and may not modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer, or sell any information or content obtained from our website without our prior written consent.

### Termination

- 6.1 We may terminate or suspend access to our website at any time, without notice, for any reason.
- 6.2 All provisions of these terms and conditions which by their nature should survive termination, including but not limited to provisions regarding liability, intellectual property, and dispute resolution, shall survive termination.

### Dispute Resolution

- 7.1 Any dispute arising out of or in connection with these terms and conditions shall be resolved through mediation or arbitration in accordance with the rules of the American Arbitration Association.
- 7.2 These terms and conditions shall be governed by and construed in accordance with the laws of the state in which Trami Travel is located, without giving effect to any choice of law or conflict of law provision.

#### Amendments

8.1 We reserve the right to modify or update these terms and conditions at any time, without prior notice.

8.2 Customers are responsible for regularly reviewing these terms and conditions to ensure they are aware of any changes.

8.3 The continued use of our website and any bookings made through our website after any modifications to these terms and conditions shall constitute acceptance of such modifications.

#### Entire Agreement

9.1 These terms and conditions constitute the entire agreement between the customer and Trami Travel with respect to the use of our website and supersedes all prior or contemporaneous communications and proposals, whether oral or written.

9.2 If any provision of these terms and conditions is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

#### Indemnification

10.1 Customers agree to indemnify, defend, and hold harmless Trami Travel and its officers, directors, employees, agents, and affiliates from and against any claims, damages, liabilities, costs, and expenses, including reasonable attorneys' fees, arising out of or in connection with the customer's use of our website, any booking made through our website, or any breach of these terms and conditions.

#### Third-Party Links

11.1 Our website may contain links to third-party websites or resources, which are not under the control of Trami Travel.

11.2 We are not responsible for the content, accuracy, or reliability of any third-party websites or resources, and we do not endorse any products or services offered by third parties.

11.3 Customers use third-party websites or resources at their own risk and subject to the terms and conditions of use for such websites or resources.

#### Reservation of Rights

12.1 We reserve the right to refuse service to anyone, for any reason, at any time.

12.2 We reserve the right to modify or discontinue our website or any service or product offered through our website, without notice, at any time.

#### Assignment

13.1 Customers may not assign these terms and conditions, or any rights or obligations hereunder, whether by operation of law or otherwise, without the prior written consent of Trami Travel.

13.2 Trami Travel may assign these terms and conditions, or any rights or obligations hereunder, without the customer's prior written consent.

#### Waiver

14.1 No waiver of any breach or default of these terms and conditions shall be deemed to be a waiver of any subsequent breach or default.

14.2 The failure of Trami Travel to enforce any right or provision of these terms and conditions shall not constitute a waiver of such right or provision.

#### Headings

15.1 The section headings used in these terms and conditions are for convenience only and shall not affect the interpretation of these terms and conditions.

#### Contact Information

16.1 If you have any questions or concerns about these terms and conditions, please contact us at [info@tramitravel.com](mailto:info@tramitravel.com).

#### Electronic Communications

17.1 By using our website, you consent to receive electronic communications from us, including but not limited to email and text messages.

17.2 You agree that all agreements, notices, disclosures, and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing.

#### Force Majeure

18.1 We shall not be liable for any failure to perform any obligation under these terms and conditions if such failure is caused by an event beyond our reasonable control, including but not limited to acts of God, war, terrorism, pandemic, or other natural disasters.

#### Language

19.1 These terms and conditions may be translated into multiple languages for convenience, but the English version shall govern in the event of any inconsistency or conflict between the English version and any translated version.

#### Privacy Policy

20.1 Our privacy policy sets out how we collect, use, and protect your personal information. By using our website, you agree to the terms of our privacy policy.

20.2 Our privacy policy is incorporated into these terms and conditions by reference.

#### Disclaimer of Warranties

21.1 Our website is provided on an "as is" and "as available" basis without any representations or warranties, express or implied, including but not limited to warranties of merchantability, fitness for a particular purpose, non-infringement, or course of performance.

21.2 Trami Travel does not warrant that the website will be uninterrupted or error-free, that defects will be corrected, or that the website or the server that makes it available are free of viruses or other harmful components.

21.3 Customers acknowledge and agree that Trami Travel shall not be responsible or liable, directly, or indirectly, for any damage or loss caused or alleged to be caused by or in connection with the use of or reliance on any information, goods, or services obtained through our website.

21.4 Customers use our website at their own risk.

#### Limitation of Liability

22.1 In no event shall Trami Travel or its affiliates, officers, directors, employees, agents, or licensors be liable for any direct, indirect, incidental, special, or consequential damages arising out of or in any way related to the use of our website, any bookings made through our website, or any violation of these terms and conditions.

22.2 Customers acknowledge and agree that Trami Travel shall not be responsible or liable, directly, or indirectly, for any damage or loss caused or alleged to be caused by or in connection with any third-party goods or services advertised or offered through our website or any linked third-party website.

#### Governing Law and Jurisdiction

23.1 These terms and conditions shall be governed by and construed in accordance with the laws of the State of Florida, United States.

23.2 Any dispute arising out of or in connection with these terms and conditions, including any question regarding its existence, validity, or termination, shall be finally resolved by arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules, and judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof.

23.3 Customers acknowledge and agree that any claim or cause of action arising out of or related to the use of our website must be filed within one year after such claim or cause of action arose or be forever barred.

#### Severability

24.1 If any provision of these terms and conditions is held to be invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remaining provisions will not in any way be affected or impaired thereby.

By using our website, you acknowledge that you have read, understand, and agree to these terms and conditions. If you have any questions or concerns about these terms and conditions, please contact us.