

Privacy Policy

Introduction

- 1.1 Trami Travel ("we", "us", "our") values your privacy and is committed to protecting your personal data.
- 1.2 This privacy policy ("policy") sets out how we collect, use, and disclose your personal data when you use our website.
- 1.3 By using our website, you acknowledge that you have read, understand, and agree to the terms of this policy.

Information we collect

- 2.1 We may collect personal data about you, including but not limited to:

Your name, email address, phone number, and postal address;

Your travel preferences and history, including flight and hotel bookings, travel itineraries, and travel companions;

Your payment information, such as credit card details, billing address, and transaction history;

Information about your device and internet connection, such as IP address, browser type, and operating system;

Information about how you use our website, including pages visited, search queries, and referral sources.

How we use your information

- 3.1 We may use your personal data for the following purposes:

To provide you with travel-related products and services, such as booking flights and hotels, arranging tours and activities, and sending travel updates and alerts;

To communicate with you about your bookings, customer service inquiries, and marketing promotions;

To improve our website, products, and services, including analyzing user behavior and preferences, personalizing your experience, and developing new features and offerings;

To comply with legal obligations and protect our legal rights, such as fraud prevention, tax compliance, and responding to legal requests.

How we share your information

- 4.1 We may share your personal data with the following parties:

Third-party travel providers, such as airlines, hotels, and tour operators, for the purpose of fulfilling your travel bookings;

Third-party service providers, such as payment processors, email service providers, and analytics providers, who assist us in providing and improving our website, products, and services;

Regulatory bodies, law enforcement agencies, or other third parties, when required by law or in response to legal process or request.

International data transfers

- 5.1 Your personal data may be transferred to, and processed in, countries other than the country in which you are resident.
- 5.2 We will take appropriate measures to ensure that your personal data is adequately protected when transferred outside your country of residence.

Data retention

6.1 We will retain your personal data for as long as necessary to fulfill the purposes for which it was collected, unless a longer retention period is required or permitted by law.

6.2 We will also retain and use your personal data as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

Your rights

- 7.1 You have the following rights with respect to your personal data:

To access, correct, or delete your personal data;

To object to or restrict the processing of your personal data;

To receive a copy of your personal data in a structured, machine-readable format;

To withdraw your consent to the processing of your personal data (where applicable);

To lodge a complaint with a supervisory authority if you believe that we have violated your data protection rights.

7.2 To exercise your rights, please contact us using the contact information provided at the end of this policy.

Cookies and other tracking technologies

8.1 We use cookies and other tracking technologies to collect information about your use of our website and to personalize your experience.

8.2 You can control the use of cookies and other tracking technologies through your browser settings.

8.3 For more information about our use of cookies and other tracking technologies